



Partner Complete Framework Addendum
Configuration and Support Scope Document
Version 4.26

This document lists and defines support and maintenance services that are included at no additional cost for the Partner Complete Framework once installation is complete, a customer enters “maintenance mode” and ongoing licensing fees are paid to Partner Software. Maintenance mode begins once installation is complete. Any features or services not listed as included in this scope of work are not part of the standard Partner Complete Framework product and are not covered by the installation, configuration, and licensing fees for the Partner Complete Framework. Such additional items will generally incur an additional cost and may require a separate service order.

The Partner Complete Platform requires the purchase of the Partner Basic Platform and the Partner Plus Platform. The Basic and Plus scope documents have been incorporated into the master Scope document, which covers configuration and support of the Partner Basic, Partner Plus, and Partner Complete platforms. Hereinafter, references to “Complete Platform” will be understood to include the Partner Basic, Partner Plus, and Partner Complete platforms.

Configuration Included with Partner Software Staff Installation

The following list includes software and configuration services considered to be a part of the Partner Complete (including Basic and Plus) Framework at the time of the Partner Software staff installation.

- **User Documentation**— Available standard end-user manuals and materials are provided in the software’s help menu.
- **Partner Hub**— Server software that manages centralized applications, data, and interfaces essential to the Partner System.
- **Update**— Automated update infrastructure for software, data, and configuration of the Partner System.

- **Map Viewer**—End-user software platform for map-based applications.
- **Map Publisher**—Map data publisher for the Partner System. Imports a variety of CAD, GIS, and other data and converts it to Partner’s ROVER format, optimized for efficient update and display, and is compatible with a variety of operating systems and devices. Allows configuration of symbology, data fields, scaling, and other behaviors within reason. The following Map Publisher components are installed without customization, but may be customized during the Map Publisher training workshop following installation:
 - **Field Display in Data Panel**—Generic configuration of fields and available data from the GIS and other approved sources configured to display in the Data Panel.
 - **Find Items**—Generic configuration of *find items*, or indexed searches of map data grouped into categories (e.g., “Poles, Consumer Names, etc.) are included in installation.
 - **Labels**—Generic configuration of map data for display of text in the Map Viewer based on available data in the GIS database at time of installation.
 - **Map-Space Legend**—one default *map-space legend* is included at installation. A map space legend controls zoom button scales, center point, and background color and should not be confused with a map-set legend.
 - **Mapsets**—Two *mapsets*, Electrical and Tiger, are included by default—if available at installation. A “mapset” is a container for map data (both graphical and informational) and actions (tools for working with the data). The *Electrical* mapset is generated from a GIS export of the electrical mapping model. The *Tiger* mapset consists of publicly available land base mapping data from the U.S. Census Bureau.
 - **Merging External Data Sources**—up to eight external data sources, such as consumer data or WindMil® external tables, may be included.
 - **Standard Symbology**—Generic display of map symbology.
 - **Transforms**—Up to three data manipulation transforms may be added if deemed necessary to import external data sources.
- **GPS Integration**—Basic integration with GPS through standard NMEA or a limited integration through the Trimble® Standard Interface Protocol (TSIP).
- **Drawing**—A sketching tool for temporary redlining and markup in the Partner Map Viewer. Supports a variety of printing, plotting, and export options.
- **Standard Overview**—A “birds-eye” grid overview of records contained in the applications available in the Partner system. Records are separated per application and display number of records and priority (if applicable).

- **Filter Table**—A tool that allows the user to query data from every field available in their Partner system applications. The Filter Table includes query templates that can be saved company-wide and on an individual user basis. Also included are standard, one-touch CSV, HTML, Chart, Map Book, and Google Map exports.
- **Local Synchronization**—A method for transferring, sharing, and updating records between individual clients installs and an on-site Hub database. A local network connection is required for connectivity.
- **Remote Synchronization**—Partner’s method for transferring, sharing, and updating records between remote individual clients installs and a Partner-hosted Hub database.
- **Partner Passport user setup** – The creation of Partner Passport user accounts for each individual user who will use Partner Complete products that support Partner Passport.

Support Included

The following list includes software, features and services considered to be a part of installation and supported at no charge once a customer has entered into maintenance mode and begun paying annual licensing fees.

- **Map Viewer**—Reliable performance of the Map Viewer for panning, zooming, and other basic operation is supported.
- **Partner Passport** – Setup, maintenance, and support for Partner Passport accounts and profile configuration necessary to facilitate the use of Partner Passport supported products.
- **Drawing**—Default actions and symbols and a standard set of printing, plotting and export options.
- **GPS Integration**—Two protocols are supported: the NMEA GPS protocol or a limited Trimble® Standard Interface Protocol (TSIP).
- **GPS Post Processing Integration**—Post processing through Trimble® Pathfinder Office when used in conjunction with supported devices running Tri-Global MobileStaker™.
- **Partner Hub**—Providing the ability to install and update all Map Viewers inside a customer’s local area network.
- **Map Publisher**—Map Publisher is supported in maintenance mode with the following components:
 - **Field Display in the Data Panel**—Fields and available data from the GIS and other sources configured during the installation phase are properly displayed in the Data Panel. Fields are expected to be visible on subsequent publishes provided the data architecture of the source

mapping database or GIS have not changed. See *Configuration for Modified Data Sources* in the “Support and Configuration Excluded” section.

- **Find Items**—Configured find items function correctly.
- **Labels**—Labels correctly display text in the Map Viewer based on text values configured from available data in the GIS database at time of installation.
- **Map-Space Legend**—Map-space legend configured at time of installation functions correctly.
- **Mapsets**—Two mapsets, Electrical and Land base, function correctly.
- **Merging External Data Sources**—External and preconfigured merges function properly, provided the source data architecture of the external data has not changed.
- **Standard Symbolology**—Icons and styles designed by Partner Software that are standard to the Partner Basic, Plus, and Complete Frameworks.
- **Transforms**—Three scripted data manipulation transforms function correctly.

**There may be additional licensing fees if the installation of Partner Complete Framework was not a Partner Software staff installation.*

Support & Configuration Excluded

The following list includes software, features and services not covered and supported during configuration or once a customer has entered into maintenance mode. This list is an overview and cannot account for every possible support or configuration issue. In general, anything out of the scope of the support inclusions listed in this document may incur a service order and/or additional fees.

- **Aerial Photography**—See the *Partner Aerial Photography* scope document for details about configuration and support options for this application.
- **Partner Web**—See the *Partner Field Design Application* scope document for details about configuration and support options for this application.
- **Additional Published Mapsets**—Any more than two mapsets are excluded in the configuration of the Partner Complete Framework. More than ten published map layers will not be supported in the Partner Complete Framework.
- **Additional Legends**—More than one map space legend, such as a legend with a different background color, are excluded in the configuration of Partner Complete.
- **Data Preparation**—Provision of source data and data relationships are the responsibility of the customer. If Partner staff must discover data relationships

during configuration or once a customer enters maintenance mode, this may incur additional fees.

- **Configuration for Modified Data Sources**— Any configuration changes needed for the Map Publisher as a result of changed data architecture are the responsibility of the customer.
- **Alternate Map Publisher Installations**— Additional Map Publisher installations, such as for contractors or consultants.
- **Workflow Consultation**— Workflow consultation for customizing the configuration of the Partner Complete Framework is not included in the standard install. This consultation is priced and scheduled according to the customer's needs.
- **Travel Costs**— Travel costs associated with training or any on-site visit to a customer.
- **Additional Transforms**— More than three scripted data manipulation transforms.
- **Customer-Modified Transforms**— Support needed to repair script or transform damage resulting from customer modification to the script or transform.
- **Key Fields**— Partner is not responsible for discovery of key fields for external merges. The customer must provide key field names at time of installation or Partner may charge hourly for data relationship discovery.
- **Custom Data Panel Display**— Cosmetic and functional changes to the Data Panel are not standard and will incur an additional fee.
- **Database Administration**— Any issues arising from database administration performed by any program external to Partner Software, whether performed with a third-party application or a direct database connection, is not supported.
- **Custom Server Support**— Partner Complete products use the Partner Hosted Architecture for data storage and retrieval. Support of additional client specified servers or databases is out of scope.
- **Data Backup and Recovery** – It is the client's responsibility to maintain backups of their local server data and configuration in case of critical hardware and software failure. Partner does not maintain backup or recovery systems for data stored locally in the client's network.
- **Shared Partner Passport accounts** – Partner Passport accounts are single sign on accounts designed to identify and authenticate an individual user
- **Hardware Support**— Partner Software does not support any hardware or hardware specific issues. Any software issues arising from hardware that does not meet the minimum requirements to run Partner applications will not be supported.

- **Network and IT Support**—Support and maintenance of Network and IT infrastructure is the responsibility of the customer. Any issues arising from the performance or failure of this infrastructure—i.e., 1) failure to properly install, maintain or update Java on all Partner end-user machines, 2) failure to allow for all Partner Software programs to update and function behind firewall or virus checking software, or 3) failure to allow Partner Software programs to function within the framework of third-party IT administration—are the responsibility of the customer.
- **Operating System Support**—Any issues arising from the customer's operating system, such as restrictive security settings that prevent the Partner Map Viewer from updating, for example, are the responsibility of the customer and the OS vendor. Partner Software will make a best effort to work within the security constraints at a customer site. However, extensive troubleshooting may incur additional fees, and ultimate responsibility lies with the customer.
- **Custom Symbology**—Any requested icons or styles that are not generic to the Partner Complete Framework are not included at time of installation or in maintenance mode.
- **Third-Party Support**—Any issues arising from installation performed by a third party will be supported by that third party.
- **Third-Party or Customer-Developed Partner Basic, Plus or Complete Applications**—Although Partner Software is a system that provides the technical capability for the development of custom built applications, either internally by the client or externally by a third party, Partner is not responsible for the support or configuration of those applications. Contact Partner for pricing if your company needs development or support for a custom application.
- **Nonstandard GPS Integration**—GPS data collected from external sources can only be imported into Partner Complete through a specifically formatted CSV file.
- **Custom Graphic User Interface (GUI) Manipulation**—Specialized user interfaces and/or custom layouts and configurations.
- **Custom Actions**—Additional custom actions enacted from the menu bar or wheel menu.
- **Custom Reports**—Report designs and layouts that deviate from our standard HTML report print/design.
- **Custom Scripting**—Any additional scripting outside of the standard scripts included in the Partner Complete Framework.
- **Other Remote Connection Support Software**—Remote connection software, other than Partner's preferred remote support application, may be used if required by the customer; however, Partner Software may, at its option, bill

hourly for its time spent setting up and/or troubleshooting a custom remote connection. See the *Remote Customer Support Requirements* section below for details.

Additional Specifications

Requirements Specific to Current Release/Version

This release of the software has specific requirements and changes that may affect applications running on the Partner Platform.

Remote Customer Support Requirements

Remote access is an essential aspect of Partner support. With the installation of the Partner Platform, Partner will provide, at no additional charge, a remote support application which Partner will maintain as long as the customer is in maintenance mode. This remote support application is a safe and reliable means of accessing client sites with a variety of security options. Allowing Partner to use this application will result in the highest level of service and responsiveness Partner can provide.

Partner may provide support through a remote connection over a client-provided VPN, although such a case may result in additional support fees. Partner requests a *Generic Partner Access Point*, or a single user login VPN account and password. Partner will notify the client prior to accessing the VPN account. The Client is responsible for making sure VPN credentials are valid prior to contacting Partner for support. Any changes to login information must be provided to Partner as soon as they are implemented.

Required Third-Party Software

In addition to the requirements for remote support above, the use of Partner products requires other software applications to be installed. Following is a list of required applications of which the client is responsible for installing at each seat of Partner:

- **Microsoft® Windows®**—The Windows operating system is required. It is **strongly** recommended that all machines have virus checkers and that a firewall is enabled on the machine.
- **Java Runtime Environment (v1.7 or higher)**—Although Partner applications bundle Java for regular use, Partner does use the operating system JRE for its map and software updating mechanism (<http://www.java.com>).
- **A web browser**—Necessary to access reports, staking sheets, etc., and necessary to access the Partner Web. The standard privacy settings for Internet Explorer may interfere with Partner Web functionality and may need adjustment.
- **A PDF viewer**—Necessary to view reports and staking sheets.
- **A printer driver**—Necessary to print map plots and staking sheets.

- **A text editor**—Text editing is essential, as the built-in alternatives do not work well in a remote support environment.
- **A file compression program**—Built-in zipping or file compression applications are also not adequate for Partner use.
- **An SFTP (Secure FTP) client**—Partner needs to be able to move files between Partner and the customer site. SFTP access to [sftp://storage.partnersoft.com](http://storage.partnersoft.com) or Partner Software's blind drop site may be required. Windows® Explorer access, if enabled by the LAN network security, should be adequate.

Additionally, the Partner platform requires certain third party software, which are included at no additional cost in a Partner install. Any such third-party solutions are provided AS IS. You agree to be bound by the terms and conditions of the licenses that are included with such third-party solutions. You may not redistribute third-party solutions unless permitted in the license, and such software providers are third-party beneficiaries of the relationship between Partner and licensee.

Third-Party Software Examples

For Partner to effectively support the Complete platform, the licensee must install certain types of third party programs, many of which users will already own or will be available free of charge as open source software. Users are responsible for their own security and malware detection and prevention, and Partner makes no warranty that any of the example products used by some Partner customers are safe or effective for any other customers. Partner is not endorsing these products, but providing them as examples and for informational purposes only. The following types of programs are required, with an example given of each:

- **Web browser**—Users must install a web browser. One example used by some Partner customers is **Mozilla® Firefox®**, for web browsing (<http://www.mozilla.org/>).
- **PDF viewer**—Users must be able to view pdfs. One reader used by some Partner customers is **Foxit Reader**, for PDF document viewing (<http://www.foxitsoftware.com/>).
- **Notepad**—Customers must install a text editing program, as those bundled with Microsoft® Windows® are inadequate. One such program used by Partner customers is **Notepad++** (<http://notepad-plus-plus.org/>). Other customers use text editors including **TextPad** or **Ultraedit**, which require a paid license (<http://www.textpad.com>, <http://www.ultraedit.com/>).
- **File compression programs**—Users must be able to compress and decompress large files. One such program used by some Partner customers is **7-Zip** (<http://www.7-zip.org>).

- **Machine Process Viewer**—Users must provide Partner with a method of reviewing machine processes. One such program used by some Partner customers is **Process Explorer**—This Microsoft-provided program offers a superior view of machine processes over that of the built-in Task Manager.
(<http://technet.microsoft.com/>)
- **Secure File Transfer Protocol program**—Users must provide Partner with a method of transferring large files. If this is not available through **Windows® Explorer**, some customers use **FileZilla®** (<https://filezilla-project.org/>).

Maintenance and Support

After the initial installation invoice for Partner Complete, the customer will receive an invoice for annual license fees. At this point, Partner Complete is considered to be in use and the customer will transition from the installation stage to maintenance mode.

There are separate scope documents for additional software or features associated with Partner applications such as the Partner Field Design Application, Partner Staking-to-GIS Interface and Partner Accounting Interface.

Partner's Required Remote Support Application: eBLVD - The required Remote Support Application may be changed at Partner's sole discretion and at no cost to the customer.

Backing up files and records are the responsibility of the customer.



Partner Field Design Application Addendum
Configuration and Support Scope Document
Version 4.26

The purpose of this document is to list and define the software, features, and services included with a Partner Software staff installation of the Partner Field Design Application. A “Partner Software staff installation” refers to an installation by a Partner Software employee and explicitly excludes installation of the Partner Field Design Application by any other party.

In addition, this document lists and defines support and maintenance services that are included at no additional cost for the Partner Field Design Application once installation is complete and a customer enters “maintenance mode” and ongoing licensing fees are paid to Partner Software. Maintenance mode begins once installation is complete. Any features or services not listed as included in this scope of work are not part of the standard Partner Field Design Application product and are not covered by the installation, configuration, and licensing fees for the Partner Field Design Application product. Such additional items will generally incur an additional cost and may require a separate service order.

Support & Configuration Included with Partner Software Staff Installation and During Maintenance Mode

- **User Documentation**—Available standard end-user manuals and materials available for the latest version of the Partner Field Design Application at the time of installation.
- **Construction Assemblies**—Construction Assemblies are configured based on data supplied by the utility from its accounting and/or GIS system.
- **Partner Web and Standard Work Order Tracking System**—Job and Location level header fields are created and configured for view in the Partner Web and Field Design, as required for integration with the utility’s accounting and/or GIS system.

- **Redline and Staking Sheet Symbols**—Redline & staking sheet symbols are configured for use in the Field Design from data supplied by the customer. Images supplied for use as staking or drawing symbols must be PNG or JPG image files.
- **Basic Validation**—Validation of standard data fields is provided. This includes the job name, staker name, and date staked.
- **Auto-Populate Basic Location Information**—The Field Design can be configured to auto-populate basic location information for County, City, Fire District, Tax District, and School District. The utility must supply Partner with shapefiles that define the location.
- **GPS Integration**—Location data associated with staking Jobs will be imported into Field Design. Protocol supported—the NMEA GPS protocol. Field Design supports post processing through Trimble Pathfinder® Office when used in conjunction with supported devices.
- **Reports**
 - **Basic Staking Sheets**—A maximum of two staking sheets from a menu of standard report template options will be provided. Basic staking sheet includes: sketch of work, listing of assemblies, installed/retired/existing units, and auto populating of Basic Location Information.
 - **Basic Plotter-Size Staking Sheet**—A maximum of one plotter-sized staking sheet will be provided. Basic plotter staking sheet includes sketch of work and auto populating of Basic Location Information.
 - **Accounting and Engineering Summary**—A list of all assemblies installed on a per work order basis.
 - **Staking Summary**—Includes listing of assemblies, installed/retired/existing units, and auto populating of basic location information such as construction ID, source, deflection, and comments.

Support & Configuration Excluded

This list is an overview and cannot account for every possible custom configuration request. In general, anything out of the scope of the configuration included in the purchase of the software will incur an additional fee.

- **Additional Mapping, Accounting, or Other System Interface**—Include any custom interfaces to systems beyond the first mapping or accounting, such as custom warehouse systems, custom CIS, custom outage systems, or secondary GIS systems.
- **Custom Assemblies**—Partner does not track materials on the unit level. If a detailed material picklist is needed, it requires an additional fee.
- **Grid Numbering Location Information**—Configuration of a location numbering schema based on a predefined grid requires an additional cost.

- **Auto-population of Accounting Variables on Assemblies**—Allows for scripts to fill out variable and/or reference codes automatically based on the other units that are placed in that same location. It is most often used for accounting to get the correct explosion of materials for small parts such as wire ties and nuts and bolts.
- **Custom Validation**—Any validation requests outside of the standard validation methods of the Partner Field Design Application. (i.e., If/then statements, custom verification, etc.)
- **Custom Graphic User Interface (GUI) Manipulation**—Specialized user interfaces and/or custom layouts and configurations.
- **Custom Actions**—Additional custom actions enacted from the menu bar or wheel menu.
- **Custom Scripting**—Any additional scripting outside of the standard scripts included in the Partner Field Design Application.
- **User Training**—On-site training for Partner Field Design can be scheduled at the same time as installation, or according to the customer's needs. This training includes using the Field Design, basic Configuration Manager training, configuring header fields, and creating new construction assemblies.
- **Workflow Consultation**—Workflow process and recommendations using the Partner Field Design Application are not included in the standard install. This consultation is priced and scheduled according to the customer's needs.
- **Nonstandard GPS Integration**—GPS data collected from external sources can be imported into Field Design typically through a formatted CSV file.
- **Additional Reports**—Additional staking sheets/material picklists/detailed cost estimates.
 - **Custom Staking Sheets**—Requires a separate service order and the price varies depending on the scope of work. Layout design to correlate to existing staking sheets.
 - **Custom Field Cost Estimates**—Additional detailed cost estimates, beyond the four basic fields provided, will be custom priced. This can include a variety of functions that have been added to the Basic Field Cost Estimate, including but not limited to material explosion (breaking units down to individual materials), custom labor values, terrain accounting, and subcontracting calculations. These reports will be custom priced.
 - **Configure Material Picklist**—A custom report that explodes the units into individual materials (i.e., nuts and bolts) typically to either print a material pick ticket or to send to a custom warehousing system.

Additional Partner Basic Components

There are separate scope documents for specific components of Partner Basic such as the Partner Staking-to-GIS Interface and Partner Accounting Interface addendums.



Partner Staking-to-GIS Interface Addendum
Configuration and Support Scope Document
Version 4.26

The purpose of this document is to list and define some of the software, features, and services included with a Partner Software staff installation of the Partner Field Design Application. Specifically, this addendum addresses the Staking-to-GIS interface between Partner's Field Design Application and a customer's Geographic Information System (GIS). A "Partner Software staff installation" refers to an installation by a Partner Software employee and explicitly excludes installation of the Partner Field Design Application by any other party.

In addition, this document lists and defines support and maintenance services that are included at no additional cost for the Staking-to-GIS features of the Partner Field Design Application once installation is complete, a customer enters "maintenance mode" and ongoing licensing fees are paid to Partner Software. Maintenance mode begins when installation is complete and the product is in general use by the customer. Any features or services not listed as included in this scope of work are not part of the standard Partner Field Design Application product and are not covered by the installation, configuration, and licensing fees for the Partner Field Design Application product. Such additional items will generally incur an additional cost and may require a separate service order.

Staking-to-GIS Support & Configuration Included with Partner Software Staff Installation and During Maintenance Mode

- **Configuration and Testing**—Staking-to-GIS interface is configured and tested.
- **Optional Integration Modes**—Data can be exported from the Partner system in one of two formats for import into a GIS. One format supports a batch/manual import; the other supports importing via web services.
- **Export to MultiSpeak®**—Staked jobs are exported "as is" to MultiSpeak® v3.0 xml format.

- **Configure GIS Interface**—Integration with the user's GIS is provided. The GIS interface is configured via MultiSpeak® version 3.0 to export data from the Partner staker that is then imported into the user's GIS (WindMil® and ESRI-based GIS including Futura, Star Energy, ATS, and NISC).
 - **Units List**—The Partner units lists (i.e., feature class and subTypes) that conform to the user's GIS are configured based on a definition of units provided by the customer.

Support & Configuration Excluded

This list is an overview and cannot account for every possible custom configuration request. In general, anything out of the scope of the configuration included in the purchase of the software will incur an additional fee.

- **Custom Field Transformation Scripting**—Includes any kind of scripting to re-configure a field in the Partner system for export in a fashion that is non-standard or non-MultiSpeak® compliant.
- **Custom Job Transformation**—Includes any kind of scripting to modify a staked job for export in a non-standard way (e.g., modifying underground spans to add conduits for conductors, renaming units, etc.).
- **Additional Field Mappings**—After the installation phase, adding additional information fields via Partner ConfigManager along with field mappings for Staking-to-GIS.
 - **Substantial configuration requests more than sixty (60) days after installation**—Substantial configuration changes more than sixty days after installation may incur an additional fee.



Partner Aerial Photography Addendum
Configuration and Support Scope Document
Version 4.26

The purpose of this document is twofold. The first purpose is to define items included with a Partner Software staff installation of Aerial Photography and to distinguish such items from those not included and considered to be out of scope. A *Partner Software staff installation* refers to an installation by a Partner Software employee and explicitly excludes installation of Aerial Photography by any other party.

The second purpose of this document is to explicitly define items that are included at no additional cost for Aerial Photography once a Partner Software staff installation is complete and a customer enters “maintenance mode” and ongoing licensing fees are paid to Partner Software. While customers may pay licensing fees to utilize aerial photos configured by non-Partner personnel, including customers and third parties, support for the use of such third-party photographs is not covered by annual license fees and will generally incur an additional cost and may require a separate service order.

Configuration Included with Partner Software Staff Installation

The following list includes software, features and services considered to be a part of installation of Aerial Photography.

- **Image mapsets***—One image mapset, generated from customer-provided imagery or standard imagery from the U.S. Department. of Agriculture.

If public domain maps are not available for relevant service area, customer is responsible for obtaining intellectual property rights to use those maps and for providing documentation to Partner that it has the requisite license to use the maps in question prior to their “cutting” by Partner personnel.

- **Basic Image Search**—One cursory search for publicly available one-meter aerial photography from the U.S. Dept. of Agriculture, if requested. In most situations, however, Partner customers have obtained their own, more detailed image sets from other sources.
- **Projection matching**—Projection investigation, with assistance of the utility, to ensure that image mapset matches what is being shown in the Partner Map Viewer.
- **Image set mosaicking**—If the customer has image sets for one area that are more detailed or more recent than for another area, then Partner will layer them to emphasize the more detailed or recent imagery.
- **Image layer tiling**—Partner will analyze the aerial imagery at its native pixel resolution to determine if this resolution is appropriate to match during the Partner photo processing. To illustrate, it can be discovered that a source image set with one-foot pixel resolution may actually appear more blurry at native resolution compared to another image set with two-foot pixel resolution. In such a case, it is common for high-resolution aerial photography to be formatted in a "lossy" compression, thus losing much of the definition of a lossless image format. Partner will analyze the images at their native resolution to determine if such definition between pixels is worth preserving when compared against the cost of a larger file size on disk.
- **Image border cropping**—In the conversion process, Partner will crop any black or white border around the edge of aerial images to allow for the appearance of a seamless image set.
- **Performance testing**—Partner will use a copy of the Map Viewer to test the output images and endeavor to maximize viewer performance in conjunction with the photo processing parameters.

Support Included*

- **Image mapsets**—Will function correctly and support is included if issues arise.
- **Reliable Map Viewer performance**—Any difference in performance speed of the Partner Map Viewer when images are turned on as compared to when images are turned off is expected to be minimal provided Partner Basic is properly installed.
- **Image distribution in Partner system**—Partner staff will consult with the customer about ways to distribute images to end user installs and the advantages and disadvantages of different image distribution options.

** There may be additional support fees if the installation of aerial photos was not a Partner Software staff installation.*

Support and Configuration Excluded

- **Extensive photo search**—Partner is not obligated to provide any search for publicly available aerial photography beyond what is available from the U.S. Department of Agriculture and may decline such requests for any reason.
- **Projection changes after photo processing**—Any image mapset recut as a result of map projection changes of the GIS, the Map Publisher or Partner Hub are explicitly excluded.
- **Mosaicking in re-cuts**—Any such mosaicking described in the *Image set mosaicking* inclusion above for any re-cut of image mapsets is expressly excluded.
- **Custom Update Sources for Partner Mobile** – When using aerial photography in conjunction with Partner Mobile, the Partner Mobile Hosted Architecture is used to deploy imagery to devices. As such custom update servers, such as those locally running on the client network, are not supported.
- **Partner Mobile Aerial Size Restrictions** – Due to the limitations of mobile hardware and the nature of broadband connections, Partner recommends limiting the partner Mobile deployment of Aerial Photography to 10GB.



Partner Mobile/Partner Maps Addendum
Configuration and Support Scope Document
Version 4.26 / Partner Maps 2.0.6

The purpose of this document is to list and define the software, features, and services included with a Partner Software staff installation of *Partner Maps*, an app that is available for free download and that works on the *Partner Mobile* product. Partner Maps is only available to licensed Partner customers who have purchased ***Partner Mobile*** (formerly known as “***Partner on iOS***”). A Partner Software staff installation refers to an installation by a Partner Software employee and explicitly excludes installation of *Partner Mobile* by any other party.

In addition, this document lists and defines support and maintenance services that are included at no additional cost for *Partner Mobile* once installation is complete and a customer enters “maintenance mode” and ongoing licensing fees are paid to Partner Software. Maintenance mode begins once installation is complete.

Any software or services not listed as included in this scope of work are not part of the standard *Partner Maps* app and are not covered by the installation and license fees for *Partner Mobile*. Such additional items will generally incur an additional cost and may require a separate service order.

Support and Configuration Included

The following list includes software, features, and services covered and supported at no charge once a customer has entered into maintenance mode. Because of limitations imposed by mobile platforms, *Partner Maps* does not have the full capabilities of the standard Partner Map Viewer. At this time, the following features are supported; the list may change with future releases.

Product Components

- **Partner Maps App**—Mobile application that runs on an Apple® iPad®, iPhone®, or iPod touch® device.
- **Partner Maps Publishing Tools**—Additional software modules and configuration installed in the customer's Partner Map Publisher to enable publishing maps to the Partner Maps App. *Partner Maps* can be configured with Translator, but some restrictions on features may apply.
- **User Documentation**—The latest version of standard end-user manuals and materials are available for *Partner Maps App* at time of installation.
- **Partner Cloud Hosting**—Provides hosted map updates on a secure, external cloud server.
- **Customer Update Account**—Secure account for users to update their *Partner Maps App* installation with map data and configuration. There is only one such account per customer, consisting of a customer ID and password.
- **Customer Publishing Account**—A secure account used by the customer's Partner Map Publisher users to post map and configuration updates to Partner Cloud Hosting. There is only one such account per customer, consisting of a user ID and password.

Features

- **Static Map Viewing**—Disconnectable viewing of published map data, including panning, zooming, and selection with useable levels of performance.
- **Map Graphics and Shapes**—Vector line, including thick line types, point and text shapes as configured in the standard Partner Map Viewer are supported and reflected in *Partner Maps* when possible.
- **View Data Display**—Data fields associated with selected shapes, as configured for the standard Partner Map Viewer, are reflected in *Partner Maps* when possible.
- **Find Items**—Configured find items are supported in the Partner Map Viewer with the exception of merged find items, which are not currently supported.
- **Labels**—Non-scaling text and text labels are displayed in *Partner Maps*.
- **Mapsets**—Installation of *Partner Maps* includes the addition of any static mapset into the Partner Maps Map Viewer a client already has configured in the Map Publisher. This includes only those mapsets that can be supported and viewed by *Partner Maps*; size restrictions may apply.

- **Raster Images**—Raster imagery compatible with Partner Map Viewer is supported on *Partner Maps*. Restrictions based on hardware size may apply. Clients must have a license agreement with Partner for Aerial Photography.
- **Editions**—Each organization will have two standard editions configured with the titles “Employee” and “Contractor”. Installation of each edition includes up to a maximum of eight static mapsets already configured in the Map Publisher.
- **Layer Visibility**—“View ” feature allowing users to select mapsets they want visible at any given time. Not available for Translator clients.
- **Standard Symbology**—Icons and styles configured for Partner Map Viewer are reflected in *Partner Maps*, including scaling icons.
- **User Interfaces**—The installation of *Partner Maps* includes the support of two user interfaces, one for iPad® and another for iPhones® and iPod® touches.
- **Cloud Update**—Update of map data and configuration from a Partner Cloud server.
- **Software Update**—Update of the *Partner Maps* App software via the Apple iTunes® Store. May require upgrade of Map Publisher software.

Support and Services

- Installation and configuration of *Partner Mobile* Map Publishing Tools.
- Initial conversion and posting of any existing, supported published vector mapsets. These
must already be configured and working in the standard Partner Map Viewer.
- Remote teaching for one customer representative on *Partner Maps*.
- Installation and configuration of Partner Cloud Hosting, including update and posting
accounts.
- Access to all updates to included software.
- Direct phone and email support for software usage issues.
- Support for issues related to software defects.

Support and Configuration Excluded

The following list identifies features, services, and support that are specifically excluded from *Partner Maps* at this time. This is not a complete listing. Any item not specifically included in the **Support and Configuration Included** above should be assumed to be not supported.

Items that are noted as “not included” may be available at extra cost, while items that are noted as “not available” are not available at all. Where “best effort” is listed, Partner

will make a best effort to work within the constraints at a customer site. However, extensive troubleshooting may incur additional fees, and the ultimate responsibility lies with the customer.

Generally, “not available” features, services, or support are excluded because the features or product components are not yet implemented. The list may change as development continues and new versions are released. Unfortunately, if a feature is not implemented, we cannot provide it even at extra cost.

Features

- **Tracing**—Electrical connectivity and flow is not available.
- **Custom Dynamic Mapsets**—Only dynamic mapsets developed and sold by Partner Software are available on the Partner Mobile platform.
- **Substring Search**—The Partner Mobile Find feature uses only incremental search; substring search is not available.
- **“Merge Duplicates” Find Configuration**—A Find Type using the “Merge Duplicates” Map Publisher configuration setting does not function in Partner Mobile.
- **Area Shapes**—Such as filled polygons are not available.
- **Editions**—Editions beyond the standard “Employee” and “Contractor” included in the installation of *Partner Maps* are outside the scope of this document and require an additional service order.

Services and Support

- **User Training**—Not included at the time of installation or during maintenance mode.
- **iOS-Specific Mapset Configuration**—Mapsets configured for iOS devices only and not for the standard Partner Map Viewer are not included.
- **New Mapset Configuration**—New mapsets, not already configured for Partner Map Viewer, or any other Map Publisher configuration outside the scope of the *Partner Maps* conversion is not included.
- **Hardware Support**—Partner Software does not support any hardware or hardware specific issues. Any software issues arising from hardware that does not meet the minimum requirements to run *Partner Maps* will not be supported.

- **Operating System Support**—Any issues arising from the customer’s operating system are the responsibility of the customer. Partner Software will make a best effort assist to work within the constraints at a customer site.
- **Partner Software Network Support**—Any issues arising from the customer’s computer networks are the responsibility of the customer. Partner Software will make a best effort assist to work within the constraints at a customer site.
- **Mobile Management Support**—Any issues arising from the customer’s mobile management application are the responsibility of the customer and its mobile management vendor. Partner Software will make a best effort to work within the constraints of the application.
- **Third-Party or Customer-Developed *Partner Maps* Applications**—Although Partner Software is an open system that encourages development of third party and custom applications, we are not responsible for the support or configuration of those applications.
- **Custom Update Sources** – Partner Mobile makes use of the Partner Hosted Architecture. As such custom update servers, such as those locally running on the client network, are not supported.

Additional Information

Wi-Fi Required Customer Requirements

Partner Maps does not require Wi-Fi connection to use the Map Viewer and many associated map features. However, wireless connection in the field is essential for Google or Apple Maps directions.

The bearing indicator’s accuracy and reliability depends upon hardware that *Partner Maps* is loaded onto. Depending on the internal GPS, bearing indicator will continuously update within iOS platform Map Viewer with “Wi-Fi” enabled and “Cellular Data” enabled.

Customer is responsible for the security of any devices upon which the Partner Mobile product is utilized. Partner recommends that each customer instruct all end-users to utilize the security features available on their devices, including passwords. Partner also recommends that customers inventory and track all devices upon which sensitive data are stored to allow those devices to be remotely wiped in the event of theft or casualty.



Partner Mobile/Partner Next Addendum
Configuration and Support Scope Document
Version 4.26 / Partner Next 3.2.2

The purpose of this document is to list and define the software, features, and services included with a Partner Software staff installation of *Partner Next*, an app which is available for free download and that works on the *Partner Mobile* product. Partner Next is only available to licensed Partner customers who have purchased ***Partner Mobile*** (formerly known as “***Partner on iOS***”). A “Partner Software staff installation” refers to an installation by a Partner Software employee and explicitly excludes installation of *Partner Mobile* by any other party.

In addition, this document lists and defines support and maintenance services that are included at no additional cost for *Partner Mobile* once installation is complete and a customer enters “maintenance mode” and ongoing licensing fees are paid to Partner Software. Maintenance mode begins once installation is complete

Any software or services not listed as included in this scope of work are not part of the standard *Partner Next* app and are not covered by the installation and license fees for *Partner Mobile*. Such additional items will generally incur an additional cost and may require a separate service order.

Support and Configuration Included

The following list includes software, features, and services covered and supported at no charge once a customer has entered into maintenance mode. Because of limitations imposed by mobile platforms, *Partner Next* does not have the full capabilities of the standard Partner Map Viewer. At this time, the following features are supported; the list may change with future releases.

Product Components

- **Partner Next App**—Mobile application that runs on an Apple® iPad®, iPhone®, or iPod touch® device.
- **Partner Next Publishing Tools**—Additional software modules and configuration installed in the customer's Partner Map Publisher to enable publishing maps to the *Partner Next App*. *Partner Next* can be configured with Translator, but some restrictions on features may apply.
- **User Documentation**—The latest version of standard end-user manuals and materials available for the *Partner Next App* at time of installation.
- **Partner Cloud Hosting**—Provides hosted map updates on a secure, external cloud server.
- **Customer Update Account**—Secure account for users to update their *Partner Next App* installation with map data and configuration. There is only one such account per customer, consisting of a customer ID and password.
- **Customer Publishing Account**—A secure account used by the customer's Partner Map Publisher users to post map and configuration updates to Partner Cloud Hosting. There is only one such account per customer, consisting of a user ID and password.

Features

- **Static Map Viewing**—Disconnectable viewing of published map data, including panning, zooming, and selection with useable levels of performance.
- **Map Graphics and Shapes**—Vector line, including thick line types, point and text shapes as configured in the standard Partner Map Viewer are supported and reflected in *Partner Next* when possible.
- **View Data Display**—Data fields associated with selected shapes, as configured for the standard Partner Map Viewer, are reflected in *Partner Next* when possible.
- **Find Items**—Configured find items are supported in the Partner Map Viewer with the exception of merged find items, which are not currently supported.
- **Labels**—Non-scaling text and text labels are displayed in *Partner Next*.
- **Mapsets**—Installation of *Partner Next* includes the addition of any static mapset into the iOS Map Viewer a client already has configured in the Map Publisher. This includes only those mapsets that can be supported and viewed by *Partner Next*; size restrictions may apply.

- **Raster Images**—Raster imagery compatible with Partner Map Viewer is supported on *Partner Next*. Restrictions based on hardware size may apply. Clients must have an annual license agreement with Partner for Aerial Photography.
- **Editions**—Each cooperative will have two standard editions configured with the titles “Employee” and “Contractor”. Installation of each edition includes up to a maximum of eight static mapsets already configured in the Map Publisher.
- **Layer Visibility**—The “View ” tab feature allowing users to select mapsets they want visible at any given time. Not available for Translator clients.
- **Standard Symbology**—Icons and styles configured for Partner Map Viewer are reflected in *Partner Next*, including scaling icons.
- **User Interfaces**—The installation of *Partner Next* includes the support of two user interfaces, one for iPad and another for iPhones and iPod touches.
- **Cloud Update**—Update of map data and configuration from a Partner Cloud server.
- **Software Update**—Update of the *Partner Next* App software via the Apple iTunes® Store. May require upgrade of map publisher software.
- **Tracing** – Customers with properly configured electrical models may perform tracing actions including “Trace Downline”, “Trace Upline”, “Find Upline Device”, and “Find Downline Consumers” when selecting a connected map item.
- **Mobile Outage**—The *Partner Next* App includes the Partner Mobile implementation of Mobile Outage. Customers must have separately purchased Mobile Outage and Partner Complete to make use of this product on *Partner Next*.
- **Mobile Outage Forms**—Users may view and edit standard Mobile Outage forms.
- **Mobile Outage Alerts**—New Outage alerts are displayed at synchronization time for crews with assigned outages with a “NEW” status.
- **Distribution Inspection** – The *Partner Next* App includes the Partner Mobile implementation of Distribution Inspection. Customers must have separately purchased Distribution Inspection and Partner Complete to make use of this product on *Partner Next*.
- **Create Distribution Inspections** – Users may create “OverHead”, “UnderGround”, and “Meter” type inspections on configured map items.
- **Distribution Inspection Forms** – Users may view and edit records using their configured “OverHead”, “UnderGround”, and “Meter” type Distribution Inspection forms.
- **Partner Mobile Synchronization**—Manual and Automated synchronization of Mobile Outage and Distribution Inspection records is possible when internet connectivity is available.

- **Partner Mobile “Live” Tab**—The “Live” tab allows Mobile Outage and Distribution Inspection users to quickly view and select records that conform to the lists query parameters.
- **Partner Passport Accounts**—Partner Passport accounts are required for use with the Mobile Outage and Distribution Inspection products. Users with Partner Passport accounts must enter their credentials in the *Partner Next App* to enable synchronization.

Support and Services

- Installation and configuration of *Partner Mobile* Map Publishing Tools.
- Initial conversion and posting of any existing, supported published vector mapsets. These
must already be configured and working in the standard Partner Map Viewer.
- Remote teaching for one customer representative on *Partner Next*.
- Installation and configuration of Partner Cloud Hosting, including update and posting
accounts.
- Access to all updates to included software.
- Direct phone and email support for software usage issues.
- Support for issues related to software defects.

Support and Configuration Excluded

The following list identifies features, services, and support that are specifically excluded from *Partner Next* at this time. This is not a complete listing. Any item not specifically included in the **Support and Configuration Included** above should be assumed to be not supported.

Items that are noted as “not included” may be available at extra cost, while items that are noted as “not available” are not available at all. Where “best effort” is listed, Partner will make a best effort to work within the constraints at a customer site. However, extensive troubleshooting may incur additional fees, and the ultimate responsibility lies with the customer.

Generally, “not available” features, services, or support are excluded because the features or product components are not yet implemented. The list may change as

development continues and new versions are released. Unfortunately, if a feature is not implemented, we cannot provide it even at extra cost.

Features

- **Substring Search**—The Partner Mobile Find feature uses only incremental search; substring search is not available.
- **“Merge Duplicates” Find Configuration**—A Find Type using the “Merge Duplicates” Map Publisher configuration setting does not function in Partner Mobile.
- **Custom Dynamic Mapsets**—Only dynamic mapsets developed and sold by Partner Software are available on the Partner Mobile platform.
- **Distribution Inspection RideOut Subtype** – Distribution Inspection on Partner Mobile does not support viewing, creating, or editing of the RideOut subtype at this time.
- **Distribution Inspection Planner Actions**—Partner Mobile does not support the administrative Planner actions found in the desktop version of Partner Distribution Inspection.
- **Distribution Inspection Reporting**—Partner Mobile does not support creating reports of Distribution Inspection data.
- **Distribution Inspection Record Creation at Locations without Map Items**—Partner Mobile does not support making inspections in unmapped locations (no map item).
- **Distribution Inspection Historical Data** – Partner Mobile does not support synchronizing or viewing of Historical data at this time.
- **Filter Table / Saved Queries** – Partner Mobile does not support the filter table or saved queries at this time.
- **Distribution Inspection Attachments** – Partner Mobile does not support attachments such as photos or documents to Distribution Inspection records at this time.
- **Inspection Overview** – Partner Mobile does not support the Inspection Overview grid at this time.
- **Distribution Inspection Custom Scripting** – Partner Mobile does not support any custom scripts that may have been developed for the client’s desktop version of Distribution Inspection. Any existing custom scripts that cannot be recreated in standard configuration will not be available in Partner Mobile.
- **Distribution Inspection “Copy Data”** – Distribution Inspection “Copy Data” actions are not supported in Partner Mobile.
- **Area Shapes**—Such as filled polygons are not available.

- **Editions**—Editions beyond the standard “Employee” and “Contractor” included in the installation of *Partner Next* are outside the scope of this document and require an additional service order.

Services and Support

- **User Training**—Not included at the time of installation or during maintenance mode.
- **iOS-Specific Mapset Configuration**—Mapsets configured for iOS devices only and not for the standard Partner Map Viewer are not included.
- **New Mapset Configuration**—New mapsets, not already configured for Partner Map Viewer, or any other Map Publisher configuration outside the scope of the *Partner Next* conversion is not included.
- **Hardware Support**—Partner Software does not support any hardware or hardware specific issues. Any software issues arising from hardware that does not meet the minimum requirements to run *Partner Next* will not be supported.
- **Operating System Support**—Any issues arising from the customer’s operating system are the responsibility of the customer. Partner Software will make a best effort assist to work within the constraints at a customer site.
- **Custom Update Sources** – Partner Mobile makes use of the Partner Hosted Architecture. As such custom update servers, such as those locally running on the client network, are not supported.
- **Partner Software Network Support**—Any issues arising from the customer’s computer networks are the responsibility of the customer. Partner Software will make a best effort assist to work within the constraints at a customer site.
- **Mobile Management Support**—Any issues arising from the customer’s mobile management application are the responsibility of the customer and its mobile management vendor. Partner Software will make a best effort to work within the constraints of the application.
- **Third-Party or Customer-Developed *Partner Next* Applications**—Although Partner Software is an open system that encourages development of third party and custom applications, we are not responsible for the support or configuration of those applications.
- **Mobile Outage Customization** – The Partner Mobile version of Mobile Outage includes all Support and Configuration exclusions of the Mobile Outage Product. See the Mobile Outage scope doc for details.
- **Distribution Inspection Customization** – The Partner Mobile version of Distribution Inspection includes all Support and Configuration exclusions of the

Distribution Inspection Product. See the Distribution Inspection scope doc for details.

- **Shared Partner Passport accounts** – Partner Passport accounts are single sign on accounts designed to identify and authenticate an individual user. Account sharing is not supported for Partner Passport accounts.

Additional Information

Wi-Fi Required Customer Requirements

Partner Next does not require Wi-Fi connection to use the Map Viewer and many associated map features. However, wireless connection in the field is essential for Google or Apple Maps directions as well as Mobile Outage and Distribution Inspection synchronization.

The bearing indicator's accuracy and reliability depends upon hardware that *Partner Next* is loaded onto. Depending on the internal GPS, bearing indicator will continuously update within iOS platform Map Viewer with "Wi-Fi" enabled and "Cellular Data" enabled.

Customer is responsible for the security of any devices upon which Partner's iOS product is utilized. Partner recommends that each customer instruct all end-users to utilize the security features available on their devices, including passwords. Partner also recommends that customers inventory and track all devices upon which sensitive data are stored to allow those devices to be remotely wiped in the event of theft or casualty.



Partner Staker Proposed Jobs Mapset Addendum
Configuration and Support Scope Document
Version 4.26

The purpose of this document is to define what is included with the purchase of Staker Proposed Jobs Mapset and to distinguish from what is part of post-installation support or supported free of charge to a customer that pays the requisite annual license fees to Partner Software. *Configuration* refers to the items that are included with a one-time *Partner Software-staff installation* (as defined in the Partner Basic Framework Addendum) of the Staker Proposed Jobs Mapset within the Partner Basic Framework. Excluded items incur an additional cost and may require a separate service order.

Support for Partner Software staff installation of the Staker Proposed Jobs Mapset, included in the license fees paid to Partner Software, is also listed in the included section below. Post-installation support for the Staker Proposed Jobs Mapset that was configured by non-Partner representatives, including customers and third-party companies, is excluded from this document. Any non-Partner representative seeking to install and configure this mapset must address and satisfy the items in the included section of this document. Any support that Partner Software provides for such cases is billable hourly.

Configuration Included During Partner Staff Installation

The following list includes software components and configuration services considered to be a part of the Partner Staker Proposed Jobs Mapset at the time of the Partner Software staff installation.

- **Default Mapsets and Queries**—Five default mapsets are prepackaged with a query to publish staking jobs defined by that query. At publish time, each of these queries receives a set of jobs from the Partner database and those jobs are published for that mapset. After map posting, these mapsets are available to the Partner Map Viewer and Field Design System. The queries are configured in the Map Publisher to seek out and publish any combination of data in the jobs table.

- **Default Legend and Symbology**—By default, each of the included mapsets will be installed with the following:
 - **Map symbology**—blue line for backspans, red dashed line for job boundary; blue point for locations; and a library of unit symbols;
 - **Job boundary**—consisting of a rectangle boundary containing the job area;
 - **Job number label** at center of job boundary;
 - **Find items**, called “Proposed Jobs [x]—(the query name)”, where the “x” is the number contained in the mapset name. The item allows search by the jobNumber;
 - **Basic job data fields**—including job name, number, staker and job status;
 - **Basic location data fields**—including constructionID, jobNumber, jobName, staker, status, and locationUnits;
 - **Basic backspan data fields**—including constructionID, jobNumber, jobName, staker, status, and Span Units.

- **Query Manager**—This includes the Query Manager tool operated from the Map Publisher. Although the tool is included as a feature at time of installation, the use of the tool by installation staff to modify job queries is not included.

Support Included Following Partner Staff Installation

- **Publishing and posting capability**—Ability to publish the Staker Proposed Jobs Mapset when connected to an operational Partner Hub and ability to post the mapset to the Partner Hub.
- **Correct display of proposed jobs**—Any and all jobs identified in the Query Manager are expected to display in the Map Viewer.
- **Staking ability**—All Proposed backspan lines and proposed location points to be accessible to applicable staker map actions.
- **Query Manager performance**—The Query Manager is expected to function as designed.

Support and Configuration Excluded

This list is an overview and cannot account for every possible custom configuration request. In general, anything out of the scope of the configuration included in the purchase of the software may incur an additional fee.

- **Legend configuration and/or customization**—Configuration requests or any other change to the default legend are not included in installation. Any and all changes made to the default legend are customer-initiated. Map Publisher training is required to obtain this level of user-configurability.
- **Custom Symbolology**—Additional icons and styles that are not in the default legend.
- **Query Manager configuration**—Phone and email assistance outside of performance support and end-user documentation.
- **Staker symbol matching**—Exact matching of StakerProposedJobs unit and backspan symbology with symbology in the Field Design, upon out of box installation.
- **Additional Mapsets**—Additional map layers not named StakerProposedJobs.
- **Additional Queries**—Any query written in the Query Manager to function outside of the default built in queries, or any user-created custom query in the Partner Web.
- **User Training**—End-user training for the Map Publisher, Field Design or Partner Hub Config Manager. Training for any of these products are made available, priced and scheduled as needed.
- **Field Design configuration**—Changes to the Field Design system.
- **Substantial configuration requests more than sixty (60) days after installation**—Substantial configuration changes more than sixty days after installation may incur an additional fee.

Feel free to contact Partner Software with any custom design or configuration requests that are out of the scope of our standard Partner Basic framework installation and we will assist you with pricing and information.

**Partner Complete Platform with
Partner Mobile, Aerial Photography and Field Design
Purchase Order Agreement PO-118015**

The City of Gillette (WY) - Electrical Services Division
City West Building
611 North Exchange Avenue
Gillette, Wyoming 82717
United States

Issue Date: July 11, 2018

Expiration Date: September 30, 2018

Licenses and Services

License:	Mapping Platform	\$12,000
License:	Partner Mobile (iOS)	\$6,000
License:	Field Design	\$15,000
Training:	Map Publisher Workshop	\$6,000
Training:	FD Pre-Workflow	\$4,000
Training:	FD Install/Training	\$6,000
Training:	FD Follow Up	\$4,000
FD Item:	Spec Book Report	\$2,000
FD Item:	Staker Proposed Jobs Mapsets	\$5,000
Service Item:	Aerial Photography	\$5,000
Total		\$65,000

Annual Licensing Fees

Platform:	Mapping Platform	\$5,250
Application:	Field Design	\$7,500
FD Item:	Staker Proposed Jobs Mapsets	\$1,250

Annual Licensing Total **\$14,000**

*** Client is responsible for travel expenses when Partner Staff is on site**

- 50% Due upon Agreement Signature
- 50% Due upon software installation or 120 days after signature, whichever comes first
- Training events billed upon completion
- Trainings quoted reflect a class size up to 10 attendees. Over 10 attendees requires an additional trainer at \$1,500
- Pro-rated Annual License Fees to commence upon installation or 1 year after signing, which comes first
- Initial Annual License fee is prorated for a partial year. Following initial fee, Annual License fee is billed in December and paid in January
- Total Annual License fee is in addition to current Annual License fee paid to Partner Software

THE CITY OF GILLETTE (WY) - ELECTRICAL SERVICES DIVISION

_____ /Seal	_____
Signature	Printed Name
_____	_____
Title	Date

PARTNER SOFTWARE, INC.

_____ /Seal	_____
Signature	Printed Name
_____	_____
Title	Date