



CITY OF GILLETTE

201 E. 5th Street • Gillette, Wyoming 82716

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2019 4th QUARTER P.R.I.D.E. AWARD

Kerwin Burton

The Mayor, Council, and City Administrator would like to congratulate Kerwin Burton in the Development Services Department for achieving the 4th Quarter P.R.I.D.E. Award for 2019. He was nominated by his peers for outstanding commitment to the City of Gillette and was chosen based on his ability to exemplify the City's core values. *Productivity, Responsibility, Integrity, Dedication, and Enthusiasm.*

Kerwin is a considerate, friendly, helpful employee that excels in customer service, especially for homeowners. He takes the time to explain how things work to citizens who come in inquiring about completing work on their own and will meet with them on the job site to further explain the process. By taking the time out of his day to meet with homeowners before they start a project, Kerwin helps the homeowner complete their project correctly and in a timely manner.

In addition to assisting homeowners, Kerwin also works with contractors to ensure they are following the City of Gillette policies and procedures so that work can be completed the first time correctly. One example that stands out is when a contractor was confused on Permits to Construct, Cut Permits, and Building Inspection water/sewer line permits. Kerwin was instrumental in explaining the permit types, when and why the permits and inspections are required, and what department should be issuing the permit(s).

Kerwin's excellent customer service extends to his coworkers when he coordinates inspections with the Building Inspectors. He completes sidewalk inspections before the start of construction, as well as the final inspections, so certificates of occupancy can be issued on either a residential or commercial building project. Kerwin is extremely helpful in getting his inspections done on time as to not hold up projects. Thank you for all of the hard work that you do for the City and the employees, you are very much appreciated.

Congratulations!

Sincerely,

Patrick Davidson
City Administrator

Louise Carter-King
Mayor, City of Gillette